
Letter of Acceptance (LoA)

ID LoA: 2312/TP/Vol/5/Issue/4-/Agustus/2026

Date : 15 July 2026

ID : 2312/TP/Vol/5/Issue/4-/Agustus/2026

Dear Author (s):

Septia Rizky Widya Lestari, Andi Basuki, Erna Sukmawati Thank you for sending your best article to be published on **ROMEO** entitled:

" Development of Mobile Learning-Based Learning Media to Enhance Understanding of Service Quality in Customer Service "

Based on the results of the review and the decision of the editorial team, the article is declared **ACCEPTED** to be published on **ROMEO** on **Vol 5 Issue 4 - Agustus 2026**.

The article will be published no later than **31 August 2026**. Please check your article after publication via our journal's official website: <https://ojs.transpublika.com/index.php/ROMEO>

(Note: The title may change after review and editing.)

Thus, we convey this certificate to be used properly, we say Thank You.

No Reg : LOAXJ2NCKX6I8ACXV

Editor In Chief

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