



Letter of Acceptance (LoA)

ID LoA: 2359/TP/Vol/5/Issue/4-/September/2026

Date : 29 August 2026

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Dear Author (s):

Juliandro Akhmad Wibawa, Hendra Achmadi Thank you for sending your best article

to be published on **MARGINAL**

entitled:

" The Impact of Service and Information, Cleanliness and Safety, Transit Fare, and Facilities on Customer Satisfaction: A Case Study of LRT Jabodebek (Dukuh Atas – Jatimulya Route) "

Based on the results of the review and the decision of the editorial team, the article is declared **ACCEPTED** to be published on **MARGINAL** on **Vol 5 Issue 4 - September 2026**.

The article will be published no later than **06 September 2026**. Please check your article after publication via our journal's official website: <https://ojs.transpublika.com/index.php/MARGINAL>

(Note: The title may change after review and editing.)

Thus, we convey this certificate to be used properly, we say Thank You.

No Reg : LOA3WC5YYPIFVVWUO

Editor In Chief

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